

Date of Meeting	Committee Member asking the Question	Department / Respondent	Description	Date Sent to Dept./Budget Contact	Date Response Rcvd. From Dept./Budget Contact	Date Distributed to Committee - Hardcopy	Answer/Response Received																
5/4/2021	Chris Hazen	Public Works	SOS39: How is effectiveness of these programs being measured? How has effectiveness been trending for the last 3 years?	05/05/21	5/10/2021	5/11/2021	<p>The mission statement for Lane County Animal Services (LCAS) is to ensure public and animal health, safety, and quality of life within our community; and bringing about and maintaining an environment in which people and animals can live harmoniously. LCAS is administered under Lane Code Chapter 7 and by ORS Chapter 609 governing the keeping, licensing and control of animals.</p> <p>Two key factors (total license sales & local fines) will be used as effectiveness metrics for the questions posed by the Budget Committee. It should be noted however that primary services provided by LCAS such as investigating abuse/neglect and dangerous behavior complaints and providing services for injured, sick and/or abandoned animals is considered functionally mandated by Lane Code and ORS and not easily measured by effectiveness metrics.</p> <p>For the last three fiscal years, license sales by LCAS has stayed fairly consistent. As noted, FY 21 figures do not represent a full fiscal year. It is expected that changes in personnel and effects from the Holiday Farm Fire in Sept/Oct 2020 have contributed to possibly lower license sales in FY 21. Vendor license sales has seen a declining trend given LCAS is the primary vendor for licensing and several veterinary practices have made business decisions to discontinue selling licenses.</p> <p>Local Fines has consistently increased the last three fiscal years primarily due to personnel changes. In FY 19, the 1040 Animal Welfare Officer (AWO) was increased to a full-time position. An OA 2 extra-help position was also increased to a full-time position. These labor increases enhanced the ability of LCAS to perform field operations and the collection of fines through citations.</p> <table><tr><td>Category:</td><td>FY 21 (07/01/20 – 05/07/21)</td><td>FY 20</td><td>FY 19</td></tr><tr><td>LCAS License Sales (# of licenses sold)</td><td>4,718</td><td>5,506</td><td>5,796</td></tr><tr><td>Vendor License Sales (# of licenses sold)</td><td>713</td><td>1,100</td><td>1,443</td></tr><tr><td>Local Fines (in \$'s)</td><td>\$8,175</td><td>\$6,947</td><td>4,374</td></tr></table>	Category:	FY 21 (07/01/20 – 05/07/21)	FY 20	FY 19	LCAS License Sales (# of licenses sold)	4,718	5,506	5,796	Vendor License Sales (# of licenses sold)	713	1,100	1,443	Local Fines (in \$'s)	\$8,175	\$6,947	4,374
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5/4/2021	Chris Hazen	CAO Operations	SOS47 (mis-printed as SOS41 in the printed budget package): What is the expectation of online voting for Lane County? What are the expected budget implications in the years to come?	05/04/21	5/11/2021	5/11/2021	<p>The ability to mark and return a ballot in a secure way using biometrics and a blockchain-based infrastructure is being considered for our approximately 1,700 military and overseas voters. The annual cost for this group would be \$15,000 for two countywide elections. Further analysis is needed to determine if this is a viable option for these voters. Two Oregon counties (Jackson and Umatilla) currently offer this optional voting method. There are no plans to allow online voting countywide.</p>																
5/4/2021	Chris Hazen	CAO Operations	SOS48: What is the backlog in this department? How is its efficiency and effectiveness measured?	05/04/21	5/11/2021	5/11/2021	<p>Backlog: Elections – voter registration is current and is expected to remain current. Deeds & Records – recording of documents is kept current daily. Verification of documents/data entry is 5 days behind, which is an acceptable time frame. Research requests are being processed daily or within 24 hours. Efficiency and effective measurements: Elections – accuracy of voter registration transactions; ability to meet all requirements for conducting Recording – accuracy for recording and indexing of documents</p>																
5/4/2021	Chris Hazen	County Administration	SOS C6: Are the reports developed in this program made available to the public? Are reports of interest to the general public in scope of this program? If so, where are they available?	05/04/21	5/11/2021	5/11/2021	<p>Reports developed for the Board of Commissioners are posted to the Board of County Commissioner's page for Board agenda items. Reports developed for Legislative Committee can be found on the Legislative Committee webpage.</p>																
5/4/2021	Chris Hazen	Economic Development	SOS C12: What is the leverage expected from the partnerships and collaborations mentioned for this program?	05/04/21	5/11/2021	5/11/2021	<p>Partnerships and collaborations are vital to the work of community and economic development. We couldn't be effective in our role of this service without them. The leverage expected is really just the ability to do our job well, to establish and maintain trust and to apply a collective impact approach to providing economic development services particularly for those affected by the Holiday Farm Fire. We do our best to capture actual leverage amounts (in dollars) but much of this is hard to put a value on.</p>																
5/4/2021	Chris Hazen	County Administration Operations	SOS C14: Has outsourcing of this function been considered? What is the cost per Square Foot per year of this function to the County and how does it compare with private sector services?	05/04/21	5/11/2021	5/11/2021	<p>Outsourcing has been considered. We are in an environment with 8 different unions and that does add some complexity to the issue. There was a facilities audit that was conducted nearly 2 years ago. A lot of the answers, particularly around comparisons can be found in that report that I can forward.</p>																
5/5/2021	Chris Hazen	County Administration	Recognizing that performance measurement takes staff time but that it is also clearly identified as a best practice by GFOA, what recommendations does the Administrator have for how to produce a streamlined version of the budget message so that enables citizens to feel confident that they are getting "bang for their buck" when investing tax dollars in County services? And that this is improving over time?	5/6/2021	5/11/2021	5/11/2021	<p>This was asked last week at the budget committee meeting, and was answered by the County Administrator.</p>																